Contact Details:
Williamson Pumps Ltd
Unit 2 Centenary Industrial Estate
Hughes Road
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Making a Purchase - To make a purchase browse Williamsonpumps.co.uk, click on any items that you wish to buy and put them into the shopping cart. After you have finished your selection, click on 'Order' and you will be asked for a few details that we need to be able to satisfy the order.

We accept VISA & Mastercard Debit & Credit cards as payment. You may send your credit card information via phone, online via www.williamsonpumps.co.uk.

Pictures and descriptions are intended to be used as a guide only, some pictures may be representations of the product only and may also include other products from the item's range - this does not imply that they are part of the package/item being sold, versions may also change over time.

Please note that prices are subject to change.

Delivery Schedule - Our aim is to despatch stock items to you within 3 business days, but some products will be on longer lead times. If your order is urgent always contact us before ordering to check availability. We will not refund payments because an item is not in stock. See returns policy for further information.

Deliveries - If our carriers attempt to deliver your goods and no recipient was available to take delivery, they will take your goods back to their local depot and hold your package for up to 5 working days, if the package has not been successfully delivered within the time given, the order will be returned back to us and classed as a failed delivery. If your order has been classed as a failed delivery, we can either re-send your order (at your cost) or a refund will be issued for the order less any delivery costs incurred by us.

All shipping and handling costs are additional to prices shown.

Additional shipping charges to our standard rate, usually apply to places off the UK mainland, Scottish Highlands and its Islands, IOM, IOW, and so on. Basically if an address is only available via boat, ferry, plane etc. it is considered off the UK mainland by all carrier/delivery companies and will incur extra shipping and handling charges. If in doubt, please contact us .

Back Orders - In the event your item is not in stock in our warehouse, we will automatically order it in for you. The order will be shipped as soon as possible.

Tax Charges - For orders made from the UK 20% VAT is added. We will require details of VAT Registration number to enable us to supply zero VAT to EU businesses.

Credit Card Security - All credit card numbers are encrypted in the software when the order is placed using 128 bit encryption. They are only decrypted after they reach our offices. They are not held in clear text on any web site. This site is also protected by a Secure Server.